

Privacy Policy

This Privacy Policy explains how TKZ Pty Ltd, its associated or related companies trading as Dade Forex Pty Ltd (collectively "Dade" or "we" or "us") collect, use, hold, store and manage the personal information that we collect about our clients ("you"), how we share your information and the steps we take to protect your information. Specifically, this policy covers:

- What is personal information?
- How and why we collect and use your information
- How we hold personal information
- Cookies
- Your rights
- How to contact us

We are bound by the Privacy Act 1988 (Cth.) (Privacy Act) and we will protect your information in accordance with the Australian Privacy Principles.

Before you provide us with any personal information you should read this Privacy Policy. This Privacy Policy should be read in conjunction with Dade Forex Pty Ltd.'s Client Agreement.

When you provide us with any personal information, register for an account with us, or ask us to provide you with any of our services, you agree that we may handle your information in accordance with this Privacy Policy. If you do not agree with the terms of this Privacy Policy then you should not provide us with any of your information.

Please note that we may update this Privacy Policy from time to time by posting a new version on our website and/or providing you with express notice of specific changes. You should check our website periodically for any changes. Continued use of the Dade Forex website is acknowledgment of having read and accepted such changes.

What is Personal Information?

Personal information includes any information or opinion about an identified individual or an individual who can be reasonably identified from this information. This could include your name, address, date of birth and contact details. During the life of your product or



service, we may collect and hold additional personal information about you which may include transaction information and a record of any complaints or queries made by you.

How and why we collect and use your information?

Generally, we collect personal information which is necessary to provide you with a specific service and you have consented to that collection from you directly.

The main reason we collect, use, hold, store and manage the personal information that we collect about you, is to provide you with services. This includes:

- Giving you information about a service;
- Checking that we can provide the service to you;
- Helping you where online enguiry are not completed;
- Registration and administration of your account;
- Providing you with a service; and
- Helping you manage the service;
- Updating our records about you;
- Responding to and processing your queries and requests;
- Satisfying our legal obligations

We may also use your information to comply with legislative or regulatory requirements in any jurisdiction to prevent fraud, crime or other activity that may cause harm in relation to our services and to help us run our business. We may also use your information to tell you about services we think may interest you.

We collect most personal information directly from you, for example when you register with us, apply for or use a service or talk to us on the telephone. We also collect information electronically such as when you visit our website or apply for or access Dade Forex Pty Ltd services electronically.

Sometimes we collect personal information about you from other people or organizations and this may occur without your direct involvement. For example, we may collect information about you from publicly available sources of information, such as public registers, or other organizations which jointly with us, provide services to you or commercial information service providers.

We will collect details of transactions you carry out through our website and of the fulfillment of such transactions. Personal information is only collected directly from you, except where another person has been authorized to act on your behalf (such as your legal or financial advisers) or consent has been provided.



Where you permit the use of cookies (see section 'Cookies' below), we use them to:

- Help personalize your web experience;
- Ensure you can navigate our website efficiently;
- Perform certain functions.

Due to their core role of enhancing and enabling usability or website processes, disabling cookies may prevent you from using certain parts of our website. It will also mean that some features on the website will not function if you disable cookies.

How we hold personal information?

Much of the information we hold about you will be stored electronically in secure data centers in Australia.

We use your information only in accordance with this Privacy Policy and take all steps reasonably necessary to ensure we keep your information secure, for example by:

using electronic security systems such as firewalls and data encryption

We also take reasonable steps to protect your information from misuse, interference and loss and from unauthorized access, modification or disclosure. Some of the ways we do this are:

- confidentiality requirements and privacy training of our employees;
- document storage security policies; and
- security measures to control access to our systems and premises.

We take reasonable steps to destroy or permanently de-identify any personal information after it can no longer be used.

Cookies

Cookies are small data files which are placed on your computer by web servers when you visit certain websites. This website uses cookies to allow us to identify regular visitors and collects information about your usage of the website. They do not collect nor store any personal information. Cookies in and of themselves do not personally identify users, although they do identify a user's browser. Most browsers are set to accept cookies automatically. However, you can turn off the 'Save Cookies' function or set your browser



so that it informs you whenever cookies are transmitted.

Your Rights

If you feel we have breached your privacy rights in any way, please contact us by email on admin@oceaniafx.com.au and we will attempt to address any concerns you may have. In the event you are not satisfied with our response, you are entitled to take the matter further or file a complaint with the Privacy Commissioner by telephone on 1300 363 992 or in writing to:

Officer of the Privacy Commissioner

GPO Box 5218,

SYDNEY, NSW 2001

www.privacy.gov.au/complaints

How to contact us?

If you have a question or concern about your personal information or this privacy policy statement, please contact us by e-mail: compliance@dadeforex.com